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Approved for use through 11/30/2005. OMB 0651-0035

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**REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT
AND CHANGE OF
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Application Number	09/437,414
Filing Date	November 10, 1999
First Named Inventor	Szlam et al.
Art Unit	2645
Examiner Name	Allan Hoosain
Attorney Docket Number	CONCERTO-500AX

**To: Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

Please withdraw me as attorney or agent for the above identified patent application, and

- ☐ all the attorneys/agents of record.
- ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or
- ☐ the attorneys/agents associated with Customer Number

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

The reasons for this request are:

CORRESPONDENCE ADDRESS

1. ☐ The correspondence address is NOT affected by this withdrawal.
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Signature			
Name	Daniel J. Bourque, Esquire	Registration No.	35,457
Date	11-2-05	Telephone No.	603-623-5111

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This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

REVOCATION AND APPOINTMENT OF ATTORNEY
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I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

By: _____

Daniel J. Bourque, Esquire
Registration No. 35,457

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sirs:

CIM, LTD. being the Assignee of the entire right, title and interest in the United States Patent Patents/Patent Applications listed in Appendix A attached hereto, as shown by the enclosed United States Patent and Trademark Office Notice of Recordation of Assignment Document dated February 26, 2004, recorded on REEL 014363 and FRAME 0713 on August 11, 2003 and attached hereto as Appendix B, hereby revokes all previous powers and respectfully requests the appointment of attorneys associated with Customer Number 28452.

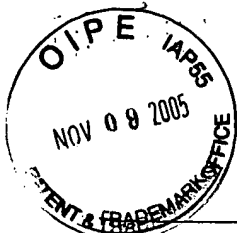
Please direct all further correspondence to Daniel J. Bourque, Esquire.

Respectfully submitted,
CIM, LTD.

By: _____

Paul Lucchese
Secretary and Treasurer

Date: 3/24/05



APPENDIX B

In reapplication : Aleksander Szlam
Serial No. : 09/437,414
Filed : November 10, 1999
For : Dynamic and Interdependent Processing of
Inbound and Outbound Communications
Examiner : Allan Hoosain
Group Art Unit : 2645
Attorney Docket : CONCERTO-500AX

In reapplication : Aleksander Szlam
Serial No. : 09/982,514
Filed : October 18, 2001
For : Method for Consolidation of Multiple Data
Sources
Examiner : Dennis Bonshock
Group Art Unit : 2173
Attorney Docket : CONCERTO-503AX

In reapplication : Alekander Szlam
Serial No. : 10/059,872
Filed : January 29, 2002
For : Remote Access, Emulation & Control of Office
Equipment
Examiner : Wellington Chin
Group Art Unit : 2664
Attorney Docket : CONCERTO-522AX

In reapplication : Aleksander Szlam
Serial No. : 09/469,587
Filed : December 22, 1999
For : Business Transactions Using the Internet
Examiner : Daniel L. Greene
Group Art Unit : 3621
Attorney Docket : CONCERTO-510XX

In reapplication : Alekander Szlam
Serial No. : 09/885,717
Filed : June 20, 2001
For : Dynamic Help Option For Internet Customers
Examiner : Kieu Vu
Group Art Unit : 2173
Attorney Docket : CONCERTO-512XX